

1 Are you qualified picture framers?

Our framers are Fine Art Trade Guild trained and qualified. This is the gold star industry standard for framing. They follow a code of best practice and are highly skilled craftsmen.

2 How much experience have you got?

We've been framing for over 12 years here in Clevedon. Our framers have over 35 years' experience between them. In the last 12 years we have framed thousands of pictures, posters, paintings, photographs, sports memorabilia, tapestries, stitch-works and more.

3 What will it cost?

That's probably the only question we can't answer here because there are so many variables. However, we constantly review our prices against our competitors and we know we are very competitive. Pop in with your framing and we'll happily give you advice and a quote.

4 Where does the framing take place?

Our framers are not on site at our gallery because we don't have enough space for a framing workshop. Also, framing is noisy and dusty which doesn't work well with a gallery environment. However, we don't send your framing away. We are in control of it from the minute you leave it with us to the minute you pick it up. And it is fully insured by us at all times.

5 I don't know what frame I want – can you advise me?

Yes of course, we will be very happy to advise you – that's exactly what we are here for and we love doing it.

6 How long does it take?

Typically, your job will take no more than two weeks. But if you have a deadline that is sooner than this we will do our best to help.

7 Do I need an appointment?

You don't need to make an appointment but if you have something very complicated to frame – or lots of things to frame – please give us a call beforehand and we will make sure we have plenty of time to give you.

8 Are my items safe and insured when they are being framed?

Whilst we have your pictures (or anything we are framing for you) in our possession they are fully insured. We handle artworks that range from purely sentimental value to very high financial value. All of our staff are trained in strict handling and storage procedures.

9 Do you frame things like football shirts, medals, or other 3d items?

Yes we do and we have lots of experience in framing this type of thing. Come and have a chat and we'll show you some examples of our work.

10 Can I have non-reflective glass?

Glass technology has changed enormously in recent years and we now use a glass that is much better than non-reflective glass. It not only eliminates reflection but provides a UV filter, and delivers even better clarity. Come and see it in the gallery – you'll be amazed.

11 Can you deliver?

If you can't collect your finished job or it is too big for your car we'll gladly deliver it for you. A small delivery charge may sometimes need to be made depending on the size of the piece and where you live. Come and talk to us – we'll do whatever we can to help.

12 Do you hang pictures?

If you need your pictures hanging for you we can do that. Pop in or call us for more information on our hanging service.

Got a question? Have something to frame? Come in and have a chat or get in touch

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CONTEMPORARY / ORIGINAL / DESIGN

